

## What is Quality Improvement in Healthcare?

Quality Improvement (QI) in healthcare is an array of systematic, data-guided activities designed to bring about immediate improvement in a healthcare setting. While some QI tools are used in similar fields such as Research, Quality Assurance (QA) and Project Management, it is a unique methodology based on five key principles:

- I. Know what you need to improve
- II. Have a way to tell if the improvement is happening
- III. Develop an effective change that will result in an improvement
- IV. Test changes well before trying to implement
- V. Know when and how to make the change permanent

Quality Improvement is best applied to improve existing systems and processes where you have a great deal of flexibility in *how* a gap in care can be addressed. It focuses on improvement without net new resources. If you already have a *solution* and are looking for support on how to implement it, or are looking for funding support for a capital project or new service, you may be better served by service design or project management methodologies that are outside of the mandate of this program. Check out this excellent illustrated video on [Healthcare QI](#) to learn more about QI.

## What is the Physician Quality Improvement (PQI) Program?

PQI is a professional development and education program for family physicians, specialists, nurse practitioners and midwives. In addition to introductory Quality Improvement training and special events throughout the year, we offer an annual 12-month training program that pairs medical staff with expert faculty, coaches and data analysts to learn QI by leading their own improvement project. It is the only Quality Improvement education program that offers:

- CME accreditation for over 50h and up to 168 of JCC-rate funding (total \$26,706) for physicians licensed in B.C.
- Virtual and in-person workshops (pending public health guidelines) across Vancouver Island
- The opportunity to lead your own Quality Improvement project with the support of experienced physician mentors, staff coordinators, graphic designers and data analysts

## Who is Eligible?

All licensed physicians in the Island Health region may apply for full PQI support including up to 168h of JCC rate funding. Active privileges with Island Health are not required. Island Health medical staff, including nurse practitioners and midwives, are also eligible for PQI workshops and staff support but will not receive the 168h of JCC rate funding.

## Where can I find out more?

**Option 1:** Register for an information session by emailing [PQI@islandhealth.ca](mailto:PQI@islandhealth.ca)

- **Dates:** April 7<sup>th</sup> 7-8AM | April 20<sup>th</sup> 12-1PM

**Option 2:** Email recruitment lead Julia at [Julia.Porter@islandhealth.ca](mailto:Julia.Porter@islandhealth.ca) for application coaching and questions!

## Cohort 7 Workshop Dates (Attendance Mandatory)

	Dates	Times	Event	Venue
<b>September 2022</b>	September 12 <sup>th</sup> – 13 <sup>th</sup>	9AM – 5PM	Workshop#1	Tigh-Na-Mara Resort, Parksville
		8AM – 3PM	Workshop#2	
<b>October 2022</b>	October 20 <sup>th</sup> – 21 <sup>st</sup>	9AM – 5PM	Workshop#3 <i>and</i> Cohort 6 Graduation Celebration	Hotel Grand Pacific, Victoria
		6PM – 8PM		
		8AM – 3PM	Workshop#4	
<b>November 2022</b>	November 17 <sup>th</sup>	1PM – 5PM	Workshop#5	Virtual
<b>January 2023</b>	January 13 <sup>th</sup>	1PM – 5PM	Workshop#6	Virtual
<b>March 2023</b>	March 6 <sup>th</sup>	1PM – 5PM	Workshop#7	Virtual
<b>May-June 2023</b>	May 31 <sup>st</sup>	9AM – 5PM 6PM – 9PM	Workshop#8 Cohort Banquet	Kingfisher Resort, Courtney
	June 1 <sup>st</sup>	8AM – 3PM	Workshop#9	
<b>September 2023</b>	September 18 <sup>th</sup>	1PM - 5PM	Workshop#10	Virtual
<b>October 2023</b>	October 13 <sup>th</sup>	6PM – 8PM	Cohort 7 Graduation Celebration	Hotel Grand Pacific, Victoria